

Technical Writer to Scrum Master

"The Scrum Master is a servant-leader for the Scrum Team."
-ScrumGuides.org

What does a Scrum Master do?

Scrum Masters serve members of their Scrum teams by gathering data for inspection and improvement. They seek to improve processes and remove impediments.

In short, they're leaders, facilitators, and amplifiers.

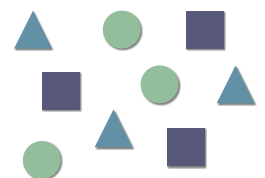
What do technical writers and Scrum Masters have in common?

Quite a lot, which makes transitioning from a tech writing role to a Scrum Master role feel natural.

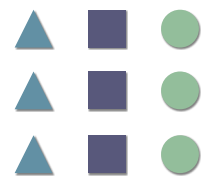
For example, both roles require empathy for their audiences. While technical writers often focus on product users, Scrum Masters focus on team members.

In addition, they both bring structure to chaos. For technical writers, this means gathering information and creating useful documentation. Scrum Masters use Agile and Scrum processes to gather data, which they then communicate to team members.

Information chaos



Information structure



Technical Writer

Scrum Master

DOMAIN SKILLS

Information architecture

Content reuse

Content creation

Content management

Audience analysis

TRANSFERABLE SKILLS

Empathy

Personal communication

Problem solving

Information gathering and distribution

Adaptability

Continuous improvement

DOMAIN SKILLS

Data analysis

Scrum and agile processes

Team leadership

Coaching

Politics



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